

**Animal Welfare Section**  
**NC Department of Agriculture and Consumer Services**  
**1030 Mail Service Center**  
**Raleigh, NC 27699-1030**  
 phone: (919) 715-7111 FAX: (919) 733-6431  
 e-mail: aws.agr@ncagr.gov  
 URL: www.ncaws.com

35.06374

Latitude

77.03176

Longitude

### Inspection Results

**Disapproved**

Date of inspection

Apr 11, 2016

Type of inspection Follow-up inspection

Type of runs Indoor + Outdoor runs

license type 40 - Private Shelter

License # 109

# dogs present 48

# cats present 108

Number of prim. enclosures

90

Colonial Capitol Humane Society

Colonial Capitol Humane Society

Name of business

Name of owner

1860 Old Airport Road

New Bern

NC

28560

Craven

Street address

City

ZIP code

County

+1 (252) 633-0146

Phone Number

### Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	NOT ACCEPTABLE	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	Acceptable	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	NOT ACCEPTABLE
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	NOT ACCEPTABLE
		0201 Animals in windows	Not applicable		

### Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Acceptable	Location off-site 0101	Acceptable	Disposition of animals 0101	Acceptable
0101 Descript. of animals, shelter	Acceptable			Veterinary treatment, shelter 0101	Acceptable

### Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner information & signature	Not Applicable	0102 Description of animals, kennel	Not Applicable	0102 Veterinary treatment, kennel	Not Applicable

### Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS Inspection Report, continued		Inspection Results <b>Disapproved</b>		Date of inspection Apr 11, 2016	
Colonial Capitol Humane Society		Colonial Capitol Humane Society		New Bern NC	
<b>Sanitation/Employees/Classification &amp; Separation (continued)</b>					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	NOT ACCEPTABLE	0207 Number of employees	NOT ACCEPTABLE	0207 Isolation area & signage	Acceptable
0207 Method of sanitation	NOT ACCEPTABLE	0207 Females in estrus, separated	Acceptable	0207 Long term care program	NOT ACCEPTABLE
0207 Build./grnds., clean & repair	NOT ACCEPTABLE	0207 Owner perm, commingling	Not Applicable	0207 Animals confined	Acceptable
		0207 Young with dam	Acceptable		
<b>Veterinary Care</b>					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	NOT ACCEPTABLE	0210 Daily observation of animals	NOT ACCEPTABLE	0210 Rabies vaccination	Acceptable
0210 Veterinary care when needed	Not Acceptable				
<b>Vehicles</b>					
0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area clean	Not Applicable
<b>Primary Enclosure Used in Transportation</b>					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of transport enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable				
<b>Transportation: Food and Water</b>			<b>Transportation: Care</b>		
Inspection Category	Result		Inspection Category	Result	
0303 Food & water during transport	Not Applicable		0304 Observation of animals	Not Applicable	
<b>General Statute 19A-32.1</b>					
(a) Hold minimum 72 hours	Acceptable	(b) 1, 2, 3 Make available for adopt.	Acceptable	(c) Viewing 3 days for 4 hours each	Acceptable
(d) If animal offsite, photo of animal posted in conspicuous location	Acceptable	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	Acceptable	(g) i, ii Owner surrender held unless proof ownership & signed consent	Acceptable
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	Acceptable	(i) Release animal to person, record of approved government photo ID	NOT ACCEPTABLE		

**Inspection Results**

Date of inspection

**Disapproved**

Apr 11, 2016

Colonial Capitol Humane Society

Colonial Capitol Humane Society

New Bern

NC

**Narrative Explanation**

9. 0208> When I asked volunteer, Susie Watson, what were the CCHS cleaning protocols for the dogs. She states that she is unable to follow, and has never followed, a CCHS cleaning protocol for the dogs. This she stated is due to the number of canines on the premises, the severity of damaged kennels and that up until recently, there were no cleaning protocols. There are 2 rotating volunteers, (Tammy Golden, Susie Watson). As I observed today, this makes one volunteer here cleaning and caring for 48 dogs.

10. 0209(5)> The trailer that is enclosed in the back yard area use to be home to several rabbits. Lisa Lee states that this now will facilitate as the designated isolation and quarantine quarters for canines. There is heat and air conditioning in the trailer and black crates will be utilized as primary enclosures. She states that, as of now, new arrivals go into foster care or are impounded into Susie's yard (on the property), vetted and then they go into the general dog kennel area. There is no designated time for how long they are in quarantine. No signage is present.

11. 0101(5), 0210(c)(d)> A fostered canine named Lilly is the only dog in here at the present. Her foster family went out of town and needed for CCHS to board her at the shelter until later today when they will retrieve her. Lily appears happy and settled. Her medical and disposition records are showing that she came into the care of CCHS on 2/5/2016. She was vetted on 2/29/2016. Record states that Lily is up to date on all vaccines, positive for hook worms and heart worms. On 3/16/2016 she went into foster care. She is also listed as available for adoption. I can find no records that indicate Lily is spayed, or that she has been treated for hook worms and heart worms or that she has been retested and is negative for both.

12. 0209(6a)(6b)(6c)> There is no documented evidence that canines in long term care at CCHS, are receiving daily access to both human and same species social interaction. Daily access to space other than the primary enclosure or a species and size appropriate toy. The weekly Human Walking program that was initiated back several months ago does remain active. On Wednesday, Thursday and Friday, volunteers come and walk some of

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of inspectorSignature of  
Management

I attest that I was offered an opportunity to read the report before signing it & that I was offered a copy of the report. My signature does not imply that I agree with the results.

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### Narrative Explanation, continued

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the dogs to the nearby park. There is no documentation that this is being done. Appropriate toys are noted in canine "Shrek's" kennel. A few other kennels had a toy. However, none of the canines are receiving the complete daily requirements for their long term stays at CCHS.

13. 0210(a)> CCHS has provided us with a hand written cleaning protocol for the dogs that is not signed or recommended by a veterinarian. They have, as well, provided us with a second, typed cleaning protocol that has been initialed, presumably by a vet. The third cleaning protocol is documented by Lisa Lee on the CCHS License Renewal Application for the 2015/2016 physical year. All three protocols are different and according to Volunteer, Susie Watson, none of the three protocols in question are being utilized in the dog kennel areas (see page 5, #9. 0208 of this report) as she was unaware of their existence. She states that her cleaning consists of the following:

1. Places food bowl in dog house so dog will go in and eat while she cleans.
2. Scoops solid waste.
3. Uses a mixture of dish detergent and bleach to the kennel floor.
4. Rinses with a water hose.
5. Refills water bucket(s). If the bucket is dirty, she replaces it.

Buckets and bowls are washed in the above mixture as well. No hot water is used in either process.

There are 39 Primary Enclosures and 41 canines in this area.

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#### SUSIE'S YARD.

1. 0201(a)(k), 0203(a)(b)(e), 0204(a)(b)(c), 0207(a) (b2)(b3)(b4)(b6) (c)> In this separate enclosed space, Volunteer, Susie Watson, resides in a camper. There are 7 primary enclosures in this area. No canine identification is present on the kennels and they are not numbered. I have numbered them 1 thru 7 for the purposes of this report. Six of these are occupied by 8 canines. Kennels #3 and #6 house the 4 canines that are under the care of CCHS. Canines in kennels #1 and #5 belong to Volunteer Tammy Golden. The remaining 2 dogs, in kennels #4 and #7 belong to Volunteer Susie Watson. There are no available records for the 4 dogs not under CCHS care. All primary enclosures are out of compliance with the AWA. Pens are constructed of wood, particle board and damaged fencing. There is no form of drainage. The flooring is wood and particle board with the exception of a insufficient amount of a crushed rock/sea shell type mixture that exposes the dirt ground in kennel #6. Kennel #2, I am told, is in the process of being removed due to it's damage beyond repair status. Kennel #5's particle board floor has been totally destroyed by it's canine occupant. The entire space has sparse grass ground covering and is littered with yard equipment, tools, wood and various debris. Although 4 of these dogs are not listed as CCHS dogs, the AWA states, "All animals in a facility are subject to the requirements of the AWA(Animal Welfare Act), regardless of ownership".

There are 7 enclosures and 8 canines in this section.

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#### PLAY YARDS.

1. 0201(a)(i), 0203(a), 0204(a)(b), 0207(a)(b1)(b6)(c)> The large fenced space, in the center of the Horseshoe Kennel area, is comprised of a dirt floor with a few patches of grass and numerous holes. There is no drainage and due to the type of ground cover in here, cleaning and sanitizing cannot be done. This is equally true as for the smaller fenced in yard that is erected next to the trailer in here.

#### OUTDOOR SHEDS.

1. 0201(d), 0207(c)(d)> There are 5 storage sheds and a three wall brick structure(for bagged dirty linen pick up) on the premises. The brick structure and 2 sheds that are located at the front part of the property, have been cleaned out and reorganized. The several bags of dirty linens are no longer in the brick structure. It is now being used for crate and dog house storage. There continues to be a rodent problem in the shed that houses the donated food. They will need to get the bagged food up off the floor and I suggest them putting it in sealed plastic containers. There is evidence that they are attempting to control the rodent activity in here. The other 3 sheds are located next to the trailer in the backyard area. These remain cluttered. There is a wire dog crate and a space heater inside of another crate in one of these sheds. This shed has no source of ventilation unless the doors are open. I have expressed some of the dangers associated with this type of housing and that it is not in compliance with the AWA. I advised Ms. Watson not to have any canines in any of the sheds. She states that from this point forward, she will not.

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#### CAT HOUSE.

1. 0201(a), 0204(a)(b)(c)(f), 0207(c)> The need for repairs in here remains. Casings around windows and door frames are damaged. The 3 cat doors that connect the inside of the building to the back porch and that allow the felines to pass through, remain broken and dirty. The back porch is divided into 3 sections. These sections are comprised by metal wrapped wood 2x4's, screening coupled by a light weight wire fencing and 2 screen doors that connect the sections. Much of the wire is damaged and protruding out. Mary Rose has stated that they will be removing this.

2. 0202(b)> They have installed a new heating and air conditioning unit and 2 new wall vent covers in the "Sick Room". Although it feels as though there is air movement, the temperature is an ambient 69 degrees and both inside and outside areas appear clean, there remains a strong urine odor.

3. 0204(a)(b)(f)> Felines have access to wood in all areas of the facility. This is mainly due to repairs not being accomplished. There are a total of 108 cats on the premises. There are a total of 24 enclosures of which 17 are a bank of cages that are divided up and all in the "Sick Room". There is an inside and outside section here as well. The 5 remaining enclosures are 2 inside areas that connect to 2 areas on the back porch via regular doors and cat doors. Cats in these areas commingle. The last enclosure is a "kitty condo" set up on the inside portion of the first room. To the best of my knowledge, feline head count and the word of Volunteer Mary Rose, there are 18 cats housed in the "Sick Room" area, 3 cats in the "kitty condo" and 87 cats that free roam between the remaining 4 areas.

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### Narrative Explanation, continued

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4. 0204(g), 0207(a)(b6)(c)> There are a total of 41 litter boxes in the facility. They use a clumping litter so boxes are scooped once a day and fresh litter is added if it is getting low. Several litter boxes that had recently been scooped have accumulations of dried feces on the inside walls of the container. We were provided 3 different cat house cleaning protocols from CCHS. One is initialed, presumably, by a veterinarian. One is numbered with 27 steps and lastly is the one that is on there License Renewal Application for the 2015/2016 physical year. When asked, Volunteer Mary Rose stated her cleaning protocol, it is different.

Hers is as follows:

1. Cages are cleaned with a product called "WatchDog" and paper towels.
2. Floors are mopped in "Dawn" dish washing liquid and followed with "WatchDog".
3. Litter boxes are scooped daily and cleaned/disinfected as needed.
4. Water and Food bowls are washed in "Dawn" and hot water.

5. 0208> For the 108 cats that are being housed at this time, there are 2, sometimes 3, volunteers to clean each day. Making that ratio out to be 1: 54 or 1:36 (humans to animals). There is a list of volunteers and their availability. Ms. Rose makes a weekly schedule from this list. She herself attends everyday.

6. 0209(5)The "Sick Room" is now the "Isolation" area for the cats in need of it. There are 19 felines sequestered in here at this time. Volunteers have installed clear plastic type panels over the 2 doors and the screened wall in the porch area that separates it from the healthy side. There is no signage posted to alert that this designated space is isolation. New arrivals, I am told, go into foster care.

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## Narrative Explanation, continued

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7. 0210(a)(b)(c)> We received from CCHS a one page document labeled "Plan of Care for the Cat House". This is initialed, presumably, by a veterinarian. This "Plan of Care" addresses incoming/new felines and states that "all cats should be observed daily and that bowel movements and urination be noted. Any cat whose habits change or shows any sign of sickness should be isolated and seen by a veterinarian". There is another "Plan of Care" posted in the bathroom. It is not the same as the above. There is no consistent documentation noting daily progress or the lack of. Ms. Rose has informed me that this is not being done daily because she is there every day and always knows what is happening with the cats. She said that they did have a total of 28 cats in here not to long ago that had been diagnosed with Calici Virus. These cats had never gotten completely well despite several rounds of medications and care. Recently, the veterinarian recommended euthanasia for these cats. Since this recommendation, ten of these felines have been humanely euthanized. The remaining 18 continue to reside in the now called "Isolation Room" with positive Calici symptoms.

8. G.S.19A-32.1.(d)(c)> I did not find any copies of photo identifications attached to animal disposition forms for adopted, surrendered, or reclaimed animals. Nor are there any conspicuously posted photos of animals that have been fostered out. The only clear evidence I can find at this time regarding the posting of animals via CCHS is a Lost/Found posting for a lost cat on the front outside door of the cat trailer.

RECORDS. (canine and feline)

1. 0101(1)(2)(3)(4)(5)> There are separate books of records for canines and felines.

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### Narrative Explanation, continued

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The canine book holds a copy of the medical record and description for every canine on the premises with the exception of the 4 volunteer owned dogs. Disposition forms are present for canines impounded from May, 2015 to present. The records for dogs that are in foster care are also contained in here. There are a few of the fostered dogs that do not have location information on them.

Each canine enclosure has the dogs name above it. However, the kennels are not completely numbered.

CCHS provided us with copies of index cards that are set up as daily medication cards with all canines receiving medicine that day placed on that one card. The date (minus the year) and the initial of the person giving the medication are on the top of the card. The succession of dogs names follow and next to each name is the drug name (not always complete) and how much/many are to be given. How often and how long the drug is to be given, along with the prescribed dosages, are not noted on these cards. Thus, dogs such as Shrek, Hunter, Steel and Popeye were not receiving their medications correctly. The medical records list exactly what the veterinarian prescribed, how often it is to be given and for what duration.

Several of the medical charts show dogs testing positive for heartworms. Most show that the treatment that was provided, is being used as a preventative every 6 months as well.

There are 2 feline record books. Ms. Rose has informed me that the books are incomplete and unorganized at this time. She states that she and Lisa Lee will need to get together with their veterinarian to straighten them out. At this point they are not sure about the identification of some of the cats. Lisa Lee concurs with this and states it will be at least 2 weeks before they complete it all.

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### Narrative Explanation, continued

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There is no identification on any of the cats. There are no identification cards on any of the cages in the "Isolation/Sick" room.

Ms. Rose continues to use a notebook for feline medications. This book goes by page per week. There is a list of cats names that are to receive medications. The column for medicines has either the name of the medication or a brief description of it. Such as "yellow pill" "pink drops in nose" "shot" or "tan eye drops". No dosages, times or duration of medication.

Ms. Rose is the only one dispensing the medication and she states she knows what the medications are, what they are being used for, when to give them and to which cat. However, I have no records verifying any of these medications due to the record books being incomplete and confusing at this time.

Both the feline record books are the premises. Yet, due to not having them organized with feline identification, current dispositions of the cats and up to date medical records, I am unable to complete my report concerning these matters.

Currently there appears to be a total of 58 dogs in the care of CCHS.

14 are in foster care and 44 are at the shelter.

There are a total of 108 cats on the premises. I am told that the cats they have in foster care and at the local PetSense adoption center are all under CCHS care as well. However, I cannot find any photos or information of these animals in foster care.

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In performing this inspection today, Supervisor Blomquist and I continue to find numerous deficiencies.

As in past inspections, a few corrections have been addressed. However, paperwork/records, primary enclosures, lack of drainage for all kennels, lack of sanitation procedures/performance, and the high number of animals on the premises that are not receiving adequate husbandry as required by the AWA(Animal Welfare Act), continue to be ongoing issues here.

Due to all the above, the facility cannot be approved.

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